



Pedro Henrique Ros Bergamasco

Passionate and experienced automotive repair professional with over 15 years in body shop operations, Paintless Dent Repair (PDR), and customer service. Proven ability to manage workshop logistics, perform high-quality repairs, and ensure client satisfaction. Strong administrative background, including financial coordination and insurance processing. Planning relocation to Edmonton, AB, in August 2025. Work permit application in process and available for full-time roles.

GENERAL INFORMATION

- 🕒 32 years old
- 👤 Married | No children
- 🇧🇷 Brazilian
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KEY SKILLS

Paintless Dent Repair (PDR)
Automotive Polishing & Cosmetic Detailing
Customer Service & Communication
Insurance Estimates & Inspections
Invoicing & Parts Procurement
Administrative & Financial Assistance
Team Leadership in Workshop Settings
Valid Brazilian Driver's License (Category B)

SOFT SKILLS

Proactive
Good communicator
Detail-oriented
Customer-focused
Teamwork

LANGUAGES

Portuguese: Native
Spanish: Intermediate
English: Intermediate (Exchange Program -ILSC Vancouver, Canada (2016)

AVAILABILITY

From August 2025 onwards
Open to full-time employment in the automotive repair sector

WORK EXPERIENCE

Pint Car OficinaLab

Administrative Coordinator / PDR Technician

Since 2009 to present - São Paulo, Brazil
Managed customer service and team logistics in a busy repair shop. Coordinated parts purchasing, issued invoices (NF-e), and conducted insurance photo inspections.
Performed paintless dent repair (PDR) and automotive polishing.

Freelance PDR & Polishing Technician

2022 to present - São Paulo, Brazil
Delivered mobile services to private clients and local businesses. Focused on high-quality, punctual repairs and polishing work.

Ekantika Consulting

Financial Assistant

2019-2021 - São Paulo, Brazil
Assisted with accounts payable/receivable and internal financial reporting.
Supported budgeting and financial document handling.

Outback Steakhouse

Head Barman / Barman

Jan 2017 – Feb 2018 – São Paulo, Brazil
Led drink preparation, inventory, and bar team coordination. Handled client payments and ensured excellent service and hygiene. Supported food and beverage handling under safety standards.

Volkswagen do Brasil

Product Design Intern

Jul 2014- Dec 2014 - São Bernardo do Campo, Brazil
Assisted in 3D modeling and design sketching for interior/exterior concepts.
Participated in meetings with engineering and marketing teams.

EDUCATION

Postgraduate in Business

Fundação Getúlio Vargas - São Paulo, Brazil (2020)

Bachelor in Design

Instituto Mauá de Tecnologia - São Paulo, Brazil (2015)

CERTIFICATIONS

Paintless Dent Repair

Full Power Institute - São Paulo, Brazil (2025)

Auto Polishing Course

SENAI - São Paulo, Brazil (2017)